

CMS Net Access: CMS Net Normal Business Hours are

- △ Monday through Friday 7:00 a.m. 7:00 p.m.
- △ Saturday 9:00 a.m. 5:00 p.m.

CMS Net has been updated with warning messages to warn users prior to system turning off. CMS Net will now <u>automatically logoff all users on the system during non-business hours</u>.

With at least 48 hours prior notice CMS Net can still be made available to users during non-business hours. Please contact the Help Desk at 916-327-2378 to make arrangements.

Changes made to CMS Net September 8, 2001:

- 1. Deny Request Narrative The deny request automatic narrative now displays the name of the vendor (provider).
- 2. Notice of Action (NOA) -- The NOA will now prompt users for the EFFECTIVE DATE to be entered on the following screens:
 - Financial Worksheet Screen
 - Residential Worksheet Screen
 - Client Eligibility Screen
 - Program Eligibility Screen (when "Not Signed" field contains a date)
 - Pending Eligibility Screen (when either "Dt M/C Appl Refused" or "Dt Deter M/C Not Compliant" fields contains a date)

3. TICKLERS:

- a) Application Status Tickler (APP) was corrected so records that are flagged as "Bad" or "Duplicate" do not display.
- b) Annual Review Tickler (ANN) was corrected so cases with Registration Case Status of "Closed", "Denied" and "Not Open" cases do not display.
- 4. Pending Eligibility Letters Free Text. When creating Pending Eligibility Initial and Annual letters, users now have the ability to add free text to both the 1st and 2nd letters.